

Date: November 12, 2021 Dear: Devena Vardhanapu

Sub: Letter of Intent

Congratulations! You have been selected by Genpact India Pvt. Ltd. ("the Company") as Process Associate.

You will be issued a letter of appointment upon meeting the pre requisites as mentioned below. Meanwhile, the Company is pleased to issue the following letter of intent.

Salient terms and conditions of your appointment with the Company are as follows.

- 1. Your annual Cost to Company (CTC) will be **INR 200,000.00.** Variable component is additional and is paid in addition to your CTC.
- 2. Applicability of Location specific allowances may vary according to location and/or the Company policy. Company may provide facilities in lieu of these allowances.
- 3. Your initial place of work will be **India>Hyderabad>Hyderabad Phoenix Hafeezpet IN Office.** However; the Company may transfer you to any location/process on a need basis.
- 4. Post consultation with you, the following has been agreed upon:

• Date of Joining: **December 10, 2021**

• Reporting Time: 9:00:00 AM

• Location: India>Hyderabad>Hyderabad Phoenix Hafeezpet IN - Office

Locations	On-boarding reporting time**	Genpact Office Address
NCR	10:30	Stellar 135 Building, Plot No 5 and 6, Sec-135, Noida, 201301, U.P., 7th Floor, On-boarding Room, Noida
HYD	10:00	Genpact, Security In Gate no 3, 14–45,IDA,opp NGRI, Habsiguda,Uppal,Hyd-500009
JPR	9:30	Genpact India, JLN Marg , Malviya Nagar, Jaipur (NHO Room)
BLR	9:00	Genpact, # 99, Surya Park, Electronic City, Bangalore 560100
KOL	10:00	Genpact India Unitech Hi Tech Structures Ltd. – IT/ITeS SEZ Building C1, 1st Floor Infospace Complex, DH 1, 2, 3 & 3/1, New Town Kolkata

5. If at the time of joining, your assigned place of work is different from your current location ("Relocation"), the Company Guest House can be availed by you. The Guest house can be availed for a maximum period of 15 calendar days. The Company shall, in lieu of the accommodation provided, make a monthly deduction of Rs.250 for a period of 24 months. Further, in case of termination of employment by either party, before such amount has been fully recovered by the Company, the Company shall deduct the balance amount from your full and final settlement."

Genpact India Private Limited CIN: U73100DL2005PTC307363

Regd. Off.: 12A (Ground Floor) Prakash Deep Building 7, Tolstoy Marg, New Delhi-110001



- 6. You shall be required to provide the Company all documents and information as set forth in Annexure I of this letter of Intent.
- 7. The Company operates 7 days a week, 24 hours a day. You will be expected to attend office as assigned to you by your supervisor in compliance with laws in force. As a Fulltime employee, you will be eligible for 2 weekly offs

(Any 2 days of the week, depending upon business needs). You may however be required to attend office on your off days if the business needs so demand. In such cases, you will be eligible for compensatory off according to the Company policy.

- 8. You will be entitled to leaves subject to prior approval of your supervisor/manager at the Company. Your leave entitlement and accumulation / carry–forward of leave and related aspects will be governed as per the existing Company Policy on the subject.
- 9. Please note you have agreed that you shall provide Genpact the Relieving Letter (if applicable) from our previous employer within 60 days from time of joining the company, failing which your employment with Genpact shall be terminated. Such termination will be without prejudice to the Company's right to proceed against you through legal means to recover any other amounts due from you to the Company.
- 10. The Company shall, at its discretion, conduct background, reference and medical checks including screens for substance use as per the Company policy and this offer is conditional upon the result of such checks. In the event the results of such background / reference checks or screens for substance use are unsatisfactory on any account, the Company may, in its sole discretion, revoke this offer at any time irrespective of the fact that you may have formally commenced your training/employment with the Company.
- 11. The appointment letter issued to you, will, inter alia, contain the following terms
 - A six month probation period during which either party may terminate the Agreement by giving 30 day notice or salary in lieu thereof. Your services at the end of probation period shall be treated as confirmed unless specifically extended by the Company in writing.
 - Absence for a continuous period of eight days without prior approval of your supervisors, (including overstay of leave / training), would be treated as abandonment of service and can lead to your services being terminated without notice. In such an eventuality the Company reserves the right to recover from you, all expenses incurred with regard to any training and development, special education, upskilling or on the job training imparted by the Company or damages suffered by Company due to loss of billing.

- 12. This letter of intent is valid for January 9, 2022 from the date of issue unless otherwise specified. In case any terms or conditions are not met, this letter of intent will be considered automatically withdrawn without any obligation on part of the Company.
- 13. To be filled by the hiring team :Is availability of Valid passport is a precondition for employment Yes () No ()Kindly sign and Initial each page of this letter and return a copy in acceptance. We welcome you and wish you every success in your career with Genpact.

For Genpact India Pvt. Ltd.	Accepted and Agreed
PH-	

Rajiv Khatri Assistant Vice President-HR

Devena Vardhanapu

In case of any questions / clarifications regarding your appointment letter/joining/other queries, please contact Amit Khanna between 11 am to 7 pm (Monday to Friday)

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Annexure I

Listed below are the mandatory documents (in photocopy) you are required to furnish at the time of joining.

- 1. Professional Relieving letter from previous employer (last employment) only.
- 2. If already a member of a provident fund (PF) scheme with previous employer, then;
 - a. Employer's name
 - b. Provident Fund account number from your previous employer
 - c. Universal account number provided by your previous employer
 - d. Employee Pension number provided by your previous employer

OR

- e. Date of joining & leaving from previous employer
- f. Copy of Passport in case of International Workers(it should contain Nationality, Passport number, Country of issue, Date of issue, Valid up to)
- 3. Below mentioned KYC (Know Your Customer) Documents
 - a. Copy of PAN
 - b. Copy of Aadhaar Card.
 - c. Signed Cancelled Cheque with your name printed on it (In case your name is not printed on the Cheque, please attach last 3 months bank statement along with the Cheque)
- 4. If your salary is less than or equal to the applicable limit mentioned in the ESI Act, 1948[1] you will need to enroll for ESIC (Employee State Insurance Corporation) which is a Govt. regulation therefore please carry;
 - a. 3 Post card size (4X7) photographs of yourself

Or

- b. If you would like your family covered Family group Photograph of immediate family (4X7, 3 Copies of the same photograph), only members in the photo will be covered, Photos should be clear and have only your immediate family who are your dependents.
- *Please check the company policy for the applicable limit
- 5. 4 recent Passport size Photograph
 - a. One for Genpact ID card
 - b. One for opening a new account if you do not have an one with ICICI/HDFC/Axis
 - c. Two for PAN card application if you do not have one



ANNEXURE - II COMPENSATION DETAILS

COMPENSATION DETAILS				
NAME	Devena Vardhanapu			
BAND	5A			
DESIGNATION	Process Associate			
LOCATION	India>Hyderabad>Hyderabad Phoenix Hafeezpet IN - Office			
COMPONENTS	AMOUNT (PER ANNUM)			
BASIC PAY	178,571.00			
EMPLOYER CONTRIBUTION TO PF	21,429.00			
HOUSING RENT ALLOWANCE	0.00			
FIXED PAY	200,000.00			
ANNUAL PERFORMANCE BONUS*(APB)	7200			
PERFORMANCE/PRODUCTION LINKED INCENTIVE(VIC)**	AMOUNT (PER ANNUM)			
Best Performer	48,000.00			
Average Performer	18,000.00			
Low Performer	0.00			
Total Earning Potential	Amount (Per Annum)			
Best Performer	255,200.00			
Average Performer	225,200.00			
Low Performer	207,200.00			
Benefits	Amount (Per Annum)			
Life Insurance	14,00,000.00			
Employee Deposit Linked Insurance Scheme(EDLIS)	As per Act			
Personal Accident/Disability Insurance (For Employee)	14,00,000.00			
Medical Insurance (For Employee)	100,000.00			
Interest Free Soft Loan (Post 6 Months)	10,000.00			
Out Patient Medical Facilities at Office	Free			

For Genpact India Pvt. Ltd.

Rajiv Khatri

Assistant Vice President-HR

Accepted and Agreed

Devena Vardhanapu

Genpact India Private Limited

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Company Contribution ESIC	As per Act
Gratuity	8,585.00
Other Attractions	
Parichay (Employee Referral Scheme)	As Per Scheme
Rewards & Recognition	As Per Performance
Education@Work : Professional Advancement Programs	As Per Scheme
Concierge Services	Subsidized Rates

Notes:

- * The APB amount mentioned above reflects indicative average payouts for your band. The eligibility for APB will depend on the performance of Genpact and your performance as per the company policy and the Performance Management System (For example, employees who are rated as "Least Effective" are not eligible for APB). An eligible employee will be paid APB at fixed rates in March/ April for the preceding calendar year (January December) and the same will be prorated based on the date of joining.
- **Performance Linked Incentive mentioned above is an indicative average amount possible for the said performance level. Eligibility for such incentives, actual amount and payout timelines may vary with business/Process. For Employees who are not on Performance Linked Incentive Plan (VIC), the Company will pay a different Annual Performance Bonus (APB) In such cases; Annual Performance Bonus potential is similar to the indicative Average Performance Linked Incentives as mentioned in table above.
 - The aggregate of all bonus payouts paid to you during an accounting year including APB, VIC (if any) and other bonus payouts (if any) shall be in lieu of profit based bonus (if any) payable to you for such accounting year under Section 31A of the Payment of Bonus Act. 1961 ("PBA") (if applicable).
 - In the event that the PBA is applicable to you and the aggregate of APB, VIC (if any) and any other bonus payout made to you during the year is less than the stipulated payout mentioned in the PBA, for such accounting year, Genpact will pay you the difference at a later date. You are not entitled to any bonus payout other than those mentioned above, either under applicable laws or as per your employment terms with Genpact. All amounts payable to you will be after deduction of applicable taxes.
 - Genpact provides the maternity benefits as per the Maternity Benefits Act, 1961, to all its eligible female employees. Basis the applicability of the Act and eligibility, you shall receive paid maternity leave, entitlements and other benefits available under the Acts and the Rules, therein, as more specifically mentioned in the Policies of the Company.
 - Genpact reviews its compensation structure and policies from time to time. The compensation structure and benefits offered to you in this letter are subject to change and the same will be communicated to you at the joining date or at a later date when such change becomes applicable.
 - Any employee deduction will be governed by applicable laws and prevalent company policy, and will be subject to change.



Dear Devena Vardhanapu,

Welcome to Genpact!

This letter is in furtherance to your Offer Letter / LOI / Appointment Letter dated November 12, 2021

In order to make your on-boarding to Genpact seamless and compliant with the various laws related to Provident Fund (PF) and Employees' State Insurance (ESIC), it is mandatory for you to submit the below mentioned documents and details before/on your joining date:

- Copy of recently downloaded E-Aadhaar Card
- Copy of confirmation screenshot of KYC verification on Aadhaar from the member portal*
- Copy of self-attested cancelled cheque (**if you are eligible for ESIC enrolment as per government norms)
- Copy of E-Aadhaar card for dependents and nominees for ESIC
- Insured Person number (**IP number) of any existing ESIC account where you are enrolled, in case you were eligible for ESIC benefit in your previous organization.
- Active Mobile number

**The ESI section are applicable only for the employees whose CTC is not exceeding beyond 2.6 lakhs which does not include overtime, bonus, leave encashment are liable to avail this scheme. if your CTC is more than 2.6 lakhs. you may ignore the same.

The above documents/details are required and shall be obtained, stored and processed by Genpact strictly on a need to know basis as required for statutory requirements pertaining to compensation and benefits. Your records and information will be kept secure and handled strictly in accordance with the Genpact Data Privacy Policy.

We would encourage you to refer to the Standard Operating Procedure (SOP) attached here with, for help and guidance in procuring the above documents/details. Click Here

Wishing you all the best!

Note: Failure to furnish the above-mentioned documents and details at the time of joining might lead to delay in your joining date

Please sign and return a copy of this letter to confirm your understanding and agreement to the requirements of your onboarding as stated above, which are in addition to those as may be provided in your Offer Letter / LOI / Appointment Letter and other communications from time to time.

Regards, Accepted and Agreed
Genpact Hiring Team

Devena Vardhanapu Genpact India Private Limited CIN: U73100DL2005PTC307363

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^{*} SOPs to facilitate e-KYC confirmation from the member portal have been attached with this communication.