Sri Y N College

(Autonomous)

(Affiliated to Adikavi Nannaya University, Rajamahendravaram)
Thrice Accredited by NAAC with 'A' Grade
Narsapur - 534275, West Godavari District, Andhra Pradesh

Grievance and Redressal Cell

ANNUAL REPORT - 2021 - 22

In the academic year 2021 - 22, 3 complaints have been registered regarding quality of mineral water, purchase of mat for Cricket, request to open the main gate till 9:20AM

All the complaints are redressed by the Principal duly allotting staff / technical person to rectify the grievance. The same is noted in the work done register at campus infrastructure / maintenance committee.

Convener

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Grievance and Redressal Cell

<u>ANNUAL REPORT - 2020 - 21</u>

In the academic year 2019 - 20, 3 complaints have been registered regarding provide sanitizer stands, increase access to e-books and journals in library, cleaning class rooms.

All the complaints are redressed by the Principal duly allotting staff / technical person to rectify the grievance. The same is noted in the work done register at campus infrastructure / maintenance committee.

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Grievance and Redressal Cell

<u>ANNUAL REPORT - 2019 - 20</u>

In the academic year 2019 - 20, 3 complaints have been registered regarding extra wash rooms for girl students, extend space for waiting halls, replacement of black boards.

All the complaints are redressed by the Principal duly allotting staff / technical person to rectify the grievance. The same is noted in the work done register at campus infrastructure / maintenance committee.

Convener

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E-mail: sriynmcollege@rediffmail.com

Website: www.srivncollege.org

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Grievance and Redressal Cell

ANNUAL REPORT - 2018 - 19

In the academic year 2018 – 19, 3 complaints have been registered regarding water taps replacement, ceiling fans repairing, insufficient parking place for cycles and motor cycles.

All the complaints are redressed by the Principal duly allotting staff / technical person to rectify the grievance. The same is noted in the work done register at campus infrastructure / maintenance committee.

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Grievance and Redressal Cell

ANNUAL REPORT - 2017 - 18

In the academic year 2017 – 18, 4 complaints have been registered regarding cleaning of wash rooms, replacement of dustbins, drinking water problem, smell from adjacent toilets.

All the complaints are redressed by the Principal duly allotting staff / technical person to rectify the grievance. The same is noted in the work done register at campus infrastructure / maintenance committee.

Convener

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