

E-mail: sriynmcollege@rediffmail.com
Website: www.sriyncollege.org

Office: 08814 - 273246



Sri Y N College

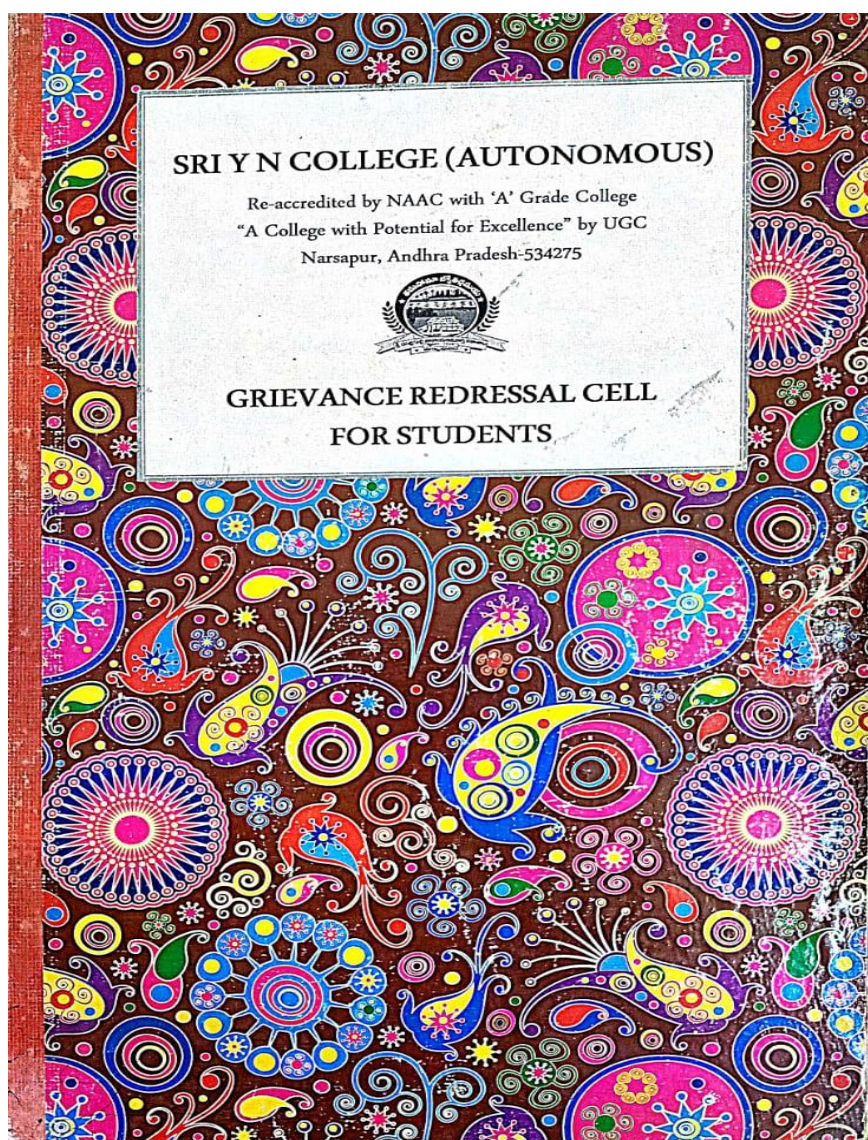
(Autonomous)

(Affiliated to Adikavi Nannaya University, Rajamahendravaram)

Thrice Accredited by NAAC with 'A' Grade

Narsapur - 534275, West Godavari District, Andhra Pradesh

Grievance and Redressal Cell



2021 – 2022

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Sri Y N College
(Autonomous)



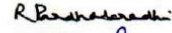
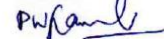
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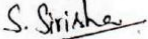
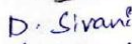


Constitution of Grievance Redressal Cell for the year 2021 – 22

The Grievance Redressal Cell has been constituted on 05-02-2021 for the Academic Year 2021 – 22.

The structure of the Cell is as follows.

- | | | | |
|-------------------|---|---|---|
| 1. Chairman | : | Dr. A P V Appa Rao, Principal |  |
| 2. Coordinator | : | Dr. Ch Kanaka Rao, Student Co – Ordinator |  |
| 3. Teacher member | : | Dr. R Pardha Saradhi, HOD of MBA |  |
| 4. Teacher member | : | Mr. P W Syam Babu, HOD of MCA |  |

Student Members

- | | |
|-----------------------------------|---|
| 5. Miss. S. Sirisha, MCA final |  |
| 6. Miss. D. Sivani, MBA final |  |
| 7. Miss. Ch. Hima Bindu, III MPC |  |
| 8. Mr. K.E. Phanindra, III BA HEP |  |

Narsapur

Date: 05-02-2021

Meeting of the Grievance Redressal Cell.

A meeting of the Grievance Redressal has been held on 14-03-2022 in the E-Class Room at 3:00pm to discuss the complaints raised by the students.


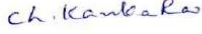
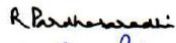
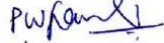
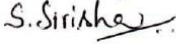

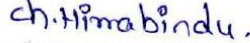

The members have thoroughly discussed the issues raised by the students. The complaints lodged by the students are

1. The request of the students to keep open the main gate up to 9:20am due to late running of APSRTC buses.
2. The complaint of various discipline students regarding the quality of mineral water.
3. The purchase of Cricket Mat, complaint raised by the various discipline students.

Resolutions:


1. It is resolved to open the main gate till 9:20am.
2. It is resolved to have a regular check of the quality of mineral water.
3. It is resolved to purchase Cricket Mat.

Members present:

1. Dr. A P V Apppa Rao, Principal 
2. Dr. Ch Kanaka Rao, Student Co – Ordinator 
3. Dr. R Pardha Saradhi, HOD of MBA 
4. Mr. P W Syam Babu, HOD of MCA 
5. Miss. S. Sirisha, MCA final 
6. Miss. D. Sivani, MBA final 
7. Miss. Ch. Hima Bindu, III MPC 
8. Mr. K.E. Phanindra, III BA HEP 

Redressal of Grievances:

1. The College main gain is open till 9:20am everyday.
2. The RO plant is repaired and the quality of mineral water is increased.
3. The new Cricket Mat was purchased.


PRINCIPAL
Sri Y.N.College (Autonomous)
NAAC Accredited 'A' Grade College
RSAPUR - 534 275, W.G.Dt., (A.P)

2020 - 2021



SRI Y.N.COLLEGE (AUTONOMOUS)
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NARASAPUR-534275

Constitution of Grievance Redressal Cell for the year 2020-21
The Grievance Redressal Cell has been constituted on 20-07-2020 for the Academic Year 2020-21.

The structure of the Cell is as follows.

1. Chairman	:	Smt S M Maheswari	Principal	<i>[Signature]</i>
2. Coordinator	:	Dr. Ch Kanaka Rao	Coordinator, Student Welfare	<i>[Signature]</i>
3. Teacher member	:	Dr. A P V Apparao	HOD of Physics Dept.	<i>[Signature]</i>
4. Teacher member	:	Dr R Pardhasaradhi	HOD of M.B.A	<i>[Signature]</i>

Student members:

1. M. Gopala Krishna	M B A Final	<i>M.G. Krishna</i>
2. S. Vijayalakshmi	M.C.A Final n	<i>S v Lakshmi</i>
3. Md. J Sultana	III M P E	<i>Md. Sultana</i>
4. G. Manisha	III M P Cs	<i>G. Manisha</i>

Narasapur,
Date:20-07-2020

[Signature]
Principal
PRINCIPAL
Sri Y.N.College (Autonomous)
NAAC Accredited 'A' Grade College
NARSAPUR - 534 275, W.G.D., (A.P)

Meeting of the Grievance Redressal Cell.

A meeting of the Grievance Redressal has been held on 12-11-2020 in the E-Class Room at 3.00PM to discuss the complaints raised by the students.




The members have thoroughly discussed the issues raised by the students. The complaints lodged by the students are

1. Cleaning Ants and insects in the Class rooms and in the Campus.
2. Providing Sanitizer stands in all the blocks
3. Increasing the access to the e-books and Journals in the Library.

Resolutions:

1. It is resolved to remove Ants and insects in the class rooms and the campus by using Gamaxin.
2. It is resolved to buy sanitizer stands to place in the blocks.
3. It is resolved to increase the Wi-Fi internet facility in the Library and subscribe for INFLIBNET in order to increase access to E-Journals.

Members present:

- | | | |
|-------------------------|------------------------------|---|
| 1. Smt S M Maheswari | Principal |  |
| 2. Dr. Ch Kanaka Rao | Coordinator, Student Welfare |  |
| P 3. Dr. A P V Apparao | HOD of Physics Dept. |  |
| ① 4. Dr R Pardhasaradhi | HOD of M.B.A | R Pardhasaradhi |
| ② 5. Gopala Krishna M | M B A Final | M.G. Krishna |
| 6. S. Vijayalakshmi | M.C.A Final | S V Lakshmi |
| 7. Md. J Sultana | III M P E | Md. Sultana |
| 8. G. Manisha | III M P Cs | G. Manisha |

Redressal of Grievances:

1. The College campus is cleaned with Gamaxin powder and made insect free.
2. Six sanitizer stands in the U G and three in the P.G are bought and placed in the important places.
3. U. G Internet bandwidth is increased to 100 mbps in order to enable the students to use the Internet facility. Also INFLIBNET subscription is renewed by paying the required amount.



Principal
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Sri Y.N.College (Autonomous)
NAAC Accredited 'A' Grade College
NARSAPUR - 534 274, W.G.DL, (A.P)

2019 – 2020

Grievance and Redressal Cell



SRI Y.N.COLLEGE (AUTONOMOUS)

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Constitution of Grievance Redressal Cell for the year 2019-20

The Grievance Redressal Cell has been constituted on 15-07-2019 for the Academic Year 2019-20.

The structure of the Cell is as follows.

1. Chairman : Dr K Venkateswarlu, Principal *K Venkateswarlu*
2. Coordinator : Dr. Ch Kanaka Rao, Coordinator, Student Welfare *Ch Kanaka Rao*
3. Teacher member : Dr. KVRBV lakshmi, HOD of Sanskrit, Dept. *KVRBV lakshmi*
4. Teacher member : P.W: Syam Babu, HOD of M.C.A (P.G) *Syam Babu*

Student members:

1. V Rajesh, M B A(final) *V. Rajesh*
2. V S R Amuktha Malyada, M C A (final) *V S R Amuktha Malyada*
3. K T L Satyavathi, III B.Sc (M E Cs) *K T L satyavathi*
4. G Neelima, III B.Z.C (TM). *G. Neelima*

Narsapur,
Date:15-07-2019.

K Venkateswarlu
Principal

Meeting of the Grievance Redressal Cell.

A meeting of the Grievance Redressal has been held on 10-11-2019 in the E-Class Room at 3.00PM to discuss the complaints raised by the students.


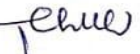
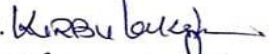


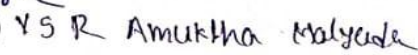
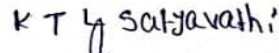

The members have thoroughly discussed the issues raised by the students. The complaints lodged by the students are

1. Girl students demand for additional wash rooms.
2. Increasing the space and furniture in the waiting halls.
3. Replacements of black boards.

Resolutions:

1. It is resolved to increase the wash rooms by taking the issue to the Management notice.
2. It is resolved to inform the issue to the Management to make additional provision for the ladies waiting halls.
3. It is resolved to buy Green boards by placing indent with the suppliers.

Members present:

1. Chairman : Dr. K Venkateswarlu, Principal 
2. Coordinator : Dr. Ch Kanaka Rao, Coordinator, Student Welfare 
3. Teacher member: Dr. KVRBV lakshmi, HOD of Sanskrit Dept. 
4. Teacher member : P.W. Syam Babu, HOD of M.C.A (P.G) 
5. V. Rajesh, M B A(final) 
6. V. S.R. Amuktha Malyada, M C A (final) 
7. K. T. L. Satyavathi, III B.Sc (M E Cs) 
8. G. Neelima, III B.Z.C (TM). 

Redressal of Greivances

1. Six sophisticated wash rooms are newly constructed for girls in the P. G. office.
2. Two Class rooms are converted into girls waiting halls with the adequate furniture.
3. Five green boards are purchased and installed in the Class rooms.

2018-2019

Grievance and Redressal Cell



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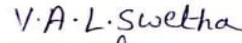


Constitution of Grievance Redressal Cell for the year 2018-19

The Grievance Redressal Cell has been constituted on 12-07-2018 for the Academic Year 2018-19.


The structure of the Cell is as follows.

- | | | |
|-------------------|------------------------|---|
| 1. Chairman | : Dr A R S Kumar | Principal  |
| 2. Coordinator | : Dr. Ch Kanaka Rao | Student Coordinator,  |
| 3. Teacher member | : Dr. KVRB Varalakshmi | 
HOD of Sanskrit, Dept. |
| 4. Teacher member | : G. Rangababu | 
HOD of Mathematics (P.G) |

Student members:

- | | | |
|---------------------------|--------------------|--|
| 1. 1. A Saibabu | M B A(final) |  |
| 2. V Ashta lakshmi Swetha | M C A (final) |  |
| 3. S. Pavithra, | III B.Sc (M P C S) |  |
| 4. T Syam Kumar, | III B.Com (EM) |  |

Narsapur,
Date:12-07-2018.


Principal
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Meeting of the Grievance Redressal Cell.


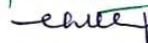




A meeting of the Grievance Redressal has been held on 10-11-2018 in the E-Class Room at 3.00PM to discuss the complaints raised by the students. The members have thoroughly discussed the issues raised by the students. The complaints lodged by the students are

1. Water taps replacement.
2. Repairing the ceiling Fans in the Class Rooms
3. Insufficient parking place for the cycles and motor cycles.

Resolutions:

1. It is resolved to replace the water taps and ensure smooth flow of drinking water at all the water points and also in the wash rooms.
2. It is resolved to repair the ceiling Fans and replace them with new ones in case of necessity within one week of time.
3. It is decided to take the issue to the Management for providing the additional place for parking cycles and motor cycles.

Members Present:

5. Dr A R S Kumar, Principal 
6. Dr. Ch Kanaka Rao, Student Coordinator, 
7. Dr. KVRB Varalakshmi, HOD of Sanskrit, Dept. 
8. G. Rangababu, HOD of Mathematics (P.G) 
9. A Saibabu M B A(final) 
10. V Ashta lakshmi Swetha M C A (final) V. A-L. Swetha
11. S. Pavithra, III B.Sc (M P CS) 
12. T Syam Kumar, III B.Com (EM) T syam kumar

Redressal of Greivances

1. 8 water taps at the drinking points and 4 water taps in the wash rooms have been replaced with the new ones.
2. Six Ceiling Fans have been repaired in five class rooms.
3. New parking place (additional parking place) has been allocated at the H R D centre.



PRINCIPAL

Sri Y.N.College (Autonomous)
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NARSAPUR - 534 275, W.G.DL, (A.F)

2017-2018

Grievance and Redressal Cell

13

Constitution of Grievance Redressal Cell

for 2017-18

The Grievance Redressal Cell has been constituted on 20.07.2017 for the academic year's 2017-18.

The structure of the cell is as follows.

Chairman : Dr A.R.S. Kumar Principal
Coordinator : Dr Ch Kanakasas Coordinator, Student Welfare
Teacher Member : Dr R.V.R.B. Varalakshmi HOD of Sanskrit
Teacher Member : G. Ranga Babu HOD, Dept of Maths

Student Members

1	M. Ranga	B.Sc (HPE)
2	Md Razauddin	MCA (P)
3	G.V. Raghuram	MBA (P)
4	G. Sundaraya	B.Sc

Noted
at 20.07.18



Meeting of the Grievance Redressal Cell.

A meeting of the Grievance Redressal has been held on 9-11-2017 in the E-class room at 3.00pm.

The Committee discussed the complaints given by the students are

- (i) Replacement of dustbins (spoiled) with new ones.
2. Regular cleaning wash. rooms in Ladies Waiting Hall.
3. Insufficient drinking water
4. Bad smell coming from adjacent toilets to class rooms.

Resolutions:

1. The committee under the chairmanship of the Principal resolved by providing new dust bins in the place of old and spoiled ones.
2. The committee resolved to send two lady staff members to personally assess and to clean the wash rooms regularly.
3. The committee also resolved to monitor to provide sufficient drinking water and to see the hygienic atmosphere around the class rooms.

Members Present

1. Dr ARS Kumar
2. Dr Ch Kanke Rao
3. Dr KVRB Varalakshmi
4. G Ranga Babu
5. M. Ramya
6. Md Rizkuddin
7. G.V. Raghu Ram
8. G. Soundarya