



# SRI Y. N. COLLEGE (AUTONOMOUS)

(Affiliated to Adikavi Nannaya University, Rajamahendravaram)

Accredited by NAAC with A<sup>+</sup> Grade (4<sup>th</sup> Cycle)

Narsapur - 534275, West Godavari District, Andhra Pradesh



## Minutes of the Students' Grievance Redressal Committee (SGRC) Meeting for the Academic Session 2023-24

The meeting of the Students' Grievance Redressal Committee (SGRC) for the academic session 2023-24 was held on **5<sup>th</sup> March 2024** at **3:00 PM** in the GB Meeting Hall, under the chairpersonship of **Dr. S. B. Ronald, Associate Professor and Head, Department of Chemistry**. The following points were discussed and addressed:

### Agenda:

1. Review of feedback submitted by students during the academic session 2023-24.
2. Discussion on measures to enhance student experience.
3. Evaluation of the effectiveness of improvements implemented in the previous sessions.
4. Any other matter with the permission of the chair.

### Proceedings:

**1. Review of Feedback:** A detailed report of feedback submitted during the session was presented. The feedback highlighted areas for general improvement as follows:

- Enhancing academic resources, including access to additional reference materials and modern teaching aids.
- Improving campus facilities, such as better signage for navigation.
- Expanding opportunities for extracurricular engagement and personal development activities.

**2. Enhancements Proposed:** The committee discussed each area of feedback and proposed the following enhancements:

- a) Students requested additional reference materials and e-books in the library to enhance their academic experience.



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- b) Students expressed the need for clear directional signage across the campus to assist new students in navigating the premises.
- c) Students suggested establishing a dedicated helpdesk for inquiries.
- d) Students requested more opportunities for skill-building workshops and seminars, along with increased support for cultural and sports activities.

**3. Action Taken Report:** The committee reviewed the improvements implemented based on feedback from the current session:

- a) The library has been upgraded with new reference materials and e-books.
- b) Directional signage has been installed throughout the campus.
- c) A dedicated helpdesk has been set up and is operational during working hours to address student queries effectively.
- d) Regular workshops and seminars are being organised to address both technical and soft skills. Additional support has been provided for cultural and sports events, leading to higher student participation.

(Dr. S. B. Ronald)

Chairperson

Students' Grievance Redresses Committee (SGRC)